

ABN 39 939 869 450

Tel 1300 765 398 or (07) 5569 0647 Fax (07) 5569 2361

> www.drillguys.com.au admin@drillguys.com.au

# **Equipment Maintenance ~ Membership Form**

NAME				
CLINIC NAME				
CLINIC ADDRESS				
EMAIL / PH/ FAX				
This agreement for I commence on	•	nce services betwe	en the "Member" (full details above) and <b>The</b>	Drill Guys will
We will maintain All	Dental High Speed and Low	Speed Handpiece	es that are not presently under manufacturer's	s warranty.
YOUR PREFERREI	D MEMBERSHIP LEVEL: (G	Gold or Platinum) _		
Signature of New M	 ember	 Date	Signature of Contractor/ The Drill Guys	Date

## **MEMBERSHIP DETAILS:**

#### **GOLD MEMBER**

- Contracted term 12 months
- Fixed repair price for 12 months full current pricelist available on request
- Mobile service priority Member \*\*
- No call out fee
- 2 x FREE onsite inspections with a qualified technician \*\* (6monthly Checkup for all Handpieces)
- 2 x FREE onsite maintenance education sessions \*\*
- Access and administrative support to our online handpiece management system, HerMeS
- Your choice of **EITHER**

7 day payment terms OR

**5% discount** on highspeed Standard, Premium, and Canister repairs.

#### **PLATINUM MEMBER**

- Contracted term 24 months
- Fixed repair price for 24 months full current pricelist available on request
- Mobile service priority Member \*\*
- No call out fee
- 4 x FREE onsite inspections with a qualified technician \*\* (6monthly Checkup for all Handpieces)
- 4x FREE onsite maintenance education sessions \*\*
- Access and administrative support to our online handpiece management system, HerMeS
- Your choice of **EITHER**

14 day payment terms OR

**10% discount** on highspeed Standard, Premium, and Canister repairs.



We won't let you down!

<sup>\*\*</sup> For clinics within our mobile service areas only



ABN 39 939 869 450

Tel 1300 765 398 or (07) 5569 0647 Fax (07) 5569 2361

> www.drillguys.com.au admin@drillguys.com.au

## WARRANTY INFORMATION

All Premium Handpiece repairs or purchases carry a standard 12 month warranty & Standard/Canister Repairs carry a 6 month warranty from the Invoice date and covers parts and labour but is subject to the following exceptions:

- o As we have no control over water used in the surgery, warranty does not cover water blockages.
- Problems caused by amount of oil applied, incorrect oil, incorrect air pressure, chemical contamination, use of faulty or incorrect burs, incorrect cleaning procedures, or handpiece being dropped or damaged due to incorrect use, will void any warranty
- o The equipment must be used under the conditions for which it has been intended, in the proper environmental conditions and in a manner for which it has been designed.
- The customer must maintain the equipment as specified in the manufacturers' individual equipment instructions, or as per The Drill Guys maintenance instruction.
- Should any person other than a qualified representative from The Drill Guys inspect or disassemble the handpiece, all warranties become void.

Shipping and Handling Charges are generally not covered in the actual warranty.

Repairs made under warranty will be honoured until the completion of the original warranty period.



We won't let you down!