



P O Box 598  
Mudgeeraba QLD 4213

Tel 1300 765 398 or (07) 5569 0647  
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[admin@drillguys.com.au](mailto:admin@drillguys.com.au)

ABN 39 939 869 450

## Equipment Maintenance ~ Membership Form

NAME \_\_\_\_\_

CLINIC NAME \_\_\_\_\_

CLINIC ADDRESS \_\_\_\_\_

EMAIL / PH/ FAX \_\_\_\_\_

This agreement for Dental Handpiece Maintenance services between the "Member" (full details above) and **The Drill Guys** will commence on \_\_\_\_/\_\_\_\_/\_\_\_\_

We will maintain All Dental High Speed and Low Speed Handpieces that are not presently under manufacturer's warranty.

**YOUR PREFERRED MEMBERSHIP LEVEL:** (Gold or Platinum) \_\_\_\_\_

Signature of New Member \_\_\_\_\_ Date \_\_\_\_\_ Signature of Contractor/ The Drill Guys \_\_\_\_\_ Date \_\_\_\_\_

### MEMBERSHIP DETAILS:

#### GOLD MEMBER

- **Contracted term 12 months**
- Fixed repair price for 12 months  
*full current pricelist available on request*
- Mobile service priority Member \*\*
- No call out fee
- 2 x FREE onsite inspections with a qualified technician \*\*  
(6monthly Checkup for all Handpieces)
- 2 x FREE onsite maintenance education sessions \*\*
- Access and administrative support to our online handpiece management system, HerMeS
- Your choice of **EITHER**  
**7 day payment terms** **OR**  
**5% discount** on all repairs and purchases  
*Excluding sale promotions*

#### PLATINUM MEMBER

- **Contracted term 24 months**
- Fixed repair price for 24 months  
*full current pricelist available on request*
- Mobile service priority Member \*\*
- No call out fee
- 4 x FREE onsite inspections with a qualified technician \*\*  
(6monthly Checkup for all Handpieces)
- 4x FREE onsite maintenance education sessions \*\*
- Access and administrative support to our online handpiece management system, HerMeS
- Your choice of **EITHER**  
**14 day payment terms** **OR**  
**10% discount** on all repairs and purchases  
*Excluding sale promotions*

**\*\* For clinics within our mobile service areas only**

*We won't let you down!*





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## WARRANTY INFORMATION

All Premium Handpiece repairs or purchases carry a standard 12 month warranty from the date of installation or purchase by The Drill Guys repair centre or Mobile Technicians, which covers parts and labour and is subject to the following exceptions:

- As we have no control over water used in the surgery, warranty does not cover water blockages.
- Problems caused by amount of oil applied, incorrect oil, incorrect air pressure, chemical contamination, use of faulty or incorrect burs, incorrect cleaning procedures, or handpiece being dropped or damaged due to incorrect use, will void any warranty
- The equipment must be used under the conditions for which it has been intended, in the proper environmental conditions and in a manner for which it has been designed.
- The customer must maintain the equipment as specified in the manufacturers' individual equipment instructions, or as per The Drill Guys maintenance instruction.
- Should any person other than a qualified representative from The Drill Guys inspect or disassemble the handpiece, all warranties become void.

Shipping and Handling Charges are generally not covered in the actual warranty.

Repairs made under warranty will be honoured until the completion of the original warranty period.

*We won't let you down!*

